



Tax & Accounting

Payroll Compliance Reporting (and W2/1099) 2021 System Requirements

For best performance, follow the recommended system requirements. To ensure that your workstations meet these requirements, download the System Analysis Tool which is attached to this [Knowledgebase article](#).

Standalone, Workstation, and Workstation/Server Installations

| | Base | Better | Best |
|----------------------------|---|---|---|
| Operating System | Windows® 8.1* | Windows® 10* | Windows® 10* |
| Processor | Intel® Core™ Duo or Intel® Core™ i3 and equivalent processors | Intel® Core™ i5 or better and equivalent processors | Intel® Core™ i7 or better and equivalent processors |
| Memory (RAM) | 4 GB | 4 GB | 8 GB |
| Available Hard Disk Space | 3 GB | 10 GB | 10 GB on solid state drive |
| Computer Monitor (Display) | 1024x768 | 1024x768 or higher | 1920x1080 |
| Internet Browser | Google® Chrome™ or Microsoft Edge® | Google® Chrome™ or Microsoft Edge® | Google® Chrome™ or Microsoft Edge® |
| Printer | Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms) | Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms) | Laser |

What's the difference in "Base", "Better" and "Best" configurations?

- **Base:** Payroll will install and run correctly in this minimal configuration, but performance may not be suitable for some users.
- **Better:** Enhances performance and application response times to meet the needs of most Payroll users.
- **Best:** Recommended for optimum performance, especially for users who prepare complex returns or large numbers of returns.

Operating Systems

- Both 32-bit and 64-bit versions of Microsoft® operating systems are supported; however, Payroll is a 32-bit application.

Internet Connection Required

- High-speed internet connection required for all install types (e.g. DSL, cable modem, T1/T3).

Server-Only Installations

| | Base | Better | Best |
|---------------------------|---|--------------------------------|--------------------------------|
| Operating System | Windows® 8.1* | Windows Server® 2012 R2* | Windows Server® 2016* |
| Processor | Intel® Core™ i5 and equivalent | Intel® Core™ i7 and equivalent | Intel® Core™ i7 and equivalent |
| Memory (RAM) | 8 GB | 16 GB | 16 GB |
| Available Hard Disk Space | 10 GB | 10 GB on solid state drive | 10 GB on solid state drive |
| Printer | Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms) | Laser | Laser |

What's the difference in "Base", "Better" and "Best" configurations?

- **Base:** Payroll will install and run correctly in this minimal configuration, but performance may not be suitable for networks with multiple users.
- **Better** and **Best:** Recommended for better and optimum performance in networked environments where multiple users work simultaneously.

Note: Windows Server® 2012 is not supported; only Windows Server® 2012 R2 is supported.

*This product uses .NET Framework 4.8.